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FACSIMILE COVER SHEET

FROM: Michael B. Johannesen, Reg. No: 35,557

Date February 18, 2004

Re: U.S. Patent No. 10/647,159

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TO: Mail Stop Non-Fee Amendment

Commissioner for Patents

P.O. Box 1450

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FACSIMILE NO.: 703-746-7329

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Items:

(1) Preliminary Amendment (3 sheets); and

(2) This Fax Cover Sheet (1 sheet)

TOTAL PAGES (WITH COVER) 4

CLIENT ID/MATTER #: 14846-17

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14846/17

PAGE 1/4 * RCVD AT 2/18/2004 10:42:19 AM [Eastern Standard Time] * SVR:USPTO-EFXXRF-2/8 * DNIS:7467329 * CSID: * DURATION (mm-ss):01-00

FEB 18 2004

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of
Lorraine Love, *et al.*

Serial No.: 10/647,159

Filing Date: August 22, 2003

For: System and Method for Multi-Platform
Queue Queries

Attorney Docket No. 14846-17

Art Unit: 2141

Mail Stop Non-Fee Amendment
Commissioner for Patents
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PRELIMINARY AMENDMENT UNDER 37 C.F.R. § 1.115

SIR:

Please enter the following amendment into the file of the above-captioned application
(the "Application").